



July 26, 2013

Tom Kunkel, President  
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100 Grant St.  
De Pere, WI 54115

Dear Tom,

I hardly know where to begin to say thank you for the wonderful experience you and the entire St. Norbert College summer staff gave our group for the annual ISWNE conference held on campus two weeks ago.

I suppose I could start by extending our gratitude for the excellent keynote address you gave to get us off on the right foot, with stories from your journalism past liberally sprinkled with humorous anecdotes throughout; as well as enlightening us on some of the lesser-known historical aspects about the Norbertine Order. That was quite interesting and spot-on even for those in the audience who thought they were somewhat well-grounded in it! People in the group found your talk very interesting and they let me know over the next couple of days that you were definitely the right choice to give the keynote, which I appreciated hearing.

And from there it would be logical and easy to move on to what a wonderful job Sue Laluzerne and the Conference Event staff did every step of the way to accommodate our every need—and, dare I say, every change at every turn (and believe me, there were plenty of those!). The best part of it was they all were always so pleasant and great to work with even at the end of what had to be some very demanding days (because I know what they were like for us). Sue deserves the “great attitude” award for always having a smile, a kind word and being pleasant; even when she had every right not to be!

From about Thursday noon on, my job got easier. People kept coming up to me and mentioning things like: “this is the nicest campus we’ve ever stayed on,” and “the food here is excellent,” as well as “these are the finest conference accommodations we’ve ever had,” and so forth. I must confess I never tired of hearing it!

One person even suggested we need to figure out a way to export the experience to whatever campus we’re scheduled to be at the following year, or else just bring the conference back to St. Norbert and have some new and interesting cultural events included. As an SNC alumnus, it was gratifying to hear, to say the least.