Participants can submit Benny™ documentation to us the easy way.

Now, participants can send us their Benny™ Benefits Card receipts, Explanation of Benefits (EOBs), invoices or other documentation using their Android or Apple mobile device or from their computer.

How do participants know their purchase needs documentation?
Participants will be notified via email or push notification on their mobile device within a couple of days of their purchase (with rare exceptions). Once they receive this notification, participants can use their mobile device or go online to submit the requested documentation.

Mobile.
Sending us documentation from a mobile device couldn’t get much easier than this:
1. Participants log into My Mobile Account Assistant on their tablet or smartphone.
2. They tap on the Benny™ icon, then tap “Documentation Required” on the Benny™ Transaction screen.
3. After a simple tap on the red document icon, participants just follow the prompts to take a photo of their documentation using the device’s camera or they can load the documentation from their photo library.

Online.
1. Participants click the email link then log into My Account Assistant online at www.ebcflex.com.

2. They can easily see the items that need documentation in the new Benny Transactions section; they’re the ones with the red document icon.
3. Participants click the icon and the wizard prompts them to upload their documentation.

Other options?
Sure. Participants can still fax or send us documentation using the U.S. Mail. But once they try sending documentation using their mobile device or online, they’ll agree it’s easier and a lot more convenient.

Always remind employers and their participants to save receipts when using Benny™.