

# St. Norbert College Internet Traffic Management Policy

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St. Norbert College provides computing and networking facilities and services to support its educational mission, including access to the Internet. Internet use by students, faculty, staff, and other members of the College community over the campus network is a privilege, and is accompanied by a corresponding responsibility to use it in an appropriate manner. Such use is governed by the Computing and Networking Appropriate Use Policy.

There are a wide range of services and resources available over the Internet. Some result in significant amounts of Internet traffic, some use very little. Because Internet bandwidth (capacity) is a finite resource that the College must pay for, it is important that we manage our Internet traffic in such a way as to support the primary mission of the College and allocate that resource equitably.

## Confidentiality and privacy

The networking infrastructure supporting access to the Internet is the property of St. Norbert College, as are all communications that traverse it. The College treats network communications as confidential and will only examine or disclose their contents:

- when authorized by the owner, or
- when required to evaluate and/or adjust the network to ensure effective operation, or
- when directed by the combined authorization of the Director of Information Technology and the appropriate Vice President. Such actions will be taken when there is evidence or reasonable information that inappropriate use of computing and networking facilities and resources is taking place, when situations involve health or safety of people or property, or when required by legal obligations or responsibilities.

## Implementation

In the current implementation of Internet traffic management, only Internet traffic that uses too many simultaneous Internet connections, such as peer-to-peer file sharing, is affected. This type of traffic is not blocked, but is limited in the number of simultaneous connections that it is allowed to use. No other Internet traffic is restricted beyond the limits of the College's overall capacity.

## Assistance and questions

If you have any questions or need more information, contact the Help Desk at (920) 403-HELP (4357) or [helpdesk@snc.edu](mailto:helpdesk@snc.edu). The Help Desk is for St. Norbert College students and employees only.