

Wireless Access Point & Router Policy

St. Norbert College students are allowed to use their own Wireless Access Points (WAPs) and routers in their Residence Hall rooms, with the exception of Gries Hall*, provided they adhere to the policies below by configuring the devices correctly and completing the application form online at <http://www.snc.edu/techsupport>.

***Gries Hall:** Personal wireless equipment is not allowed in Gries Hall, as the College provides wireless access.

Technology Support Services does not provide support for private Wireless Access Points, routers, or networks. You are responsible for operating your equipment in such a way that it does not interfere with the College's network. If it interferes in any way with the College network, your network port/jack will be disconnected.

Wireless Access Point/Router Policies

Every computer connected to the College network must be registered and properly configured. When using a WAP or router, you must first connect each computer directly to the network jack or hub in your room and register it through the Computer Setup & Registration page (<http://netreg.snc.edu>). Once your computer is registered, you may then connect it to your WAP/router. (If using a router, you will also have to register the router separately.)

To protect you, your computer, and the College network, all WAPs/routers connected to the College network must be configured as follows (we cannot provide specific instructions because every device is different):

- 128-bit WEP or WPA Encryption enabled
- SSID Broadcast disabled
- SSID changed to something other than the manufacturer's default
- Router password changed to something other than the manufacturer's default (**not** your SNC password!)
- Strongly recommended: Use the "Wireless MAC filter" or "MAC address access control" feature

If you are unable to perform this setup yourself, you may have Technology Support Services do it for you for a \$25.00 fee. To use our setup service, drop off your wireless access point, its power supply, and any instructions that came with it, and your computer at the Help Desk, JMS 222, Monday – Friday, 8:00 a.m. – 4:30 p.m.

Note: If Wireless Access Points are set up in adjacent or nearby rooms, they are likely to interfere with each other and reduce the Internet performance of both. Tech. Support is not responsible for these conflicts.

Routers (wired or wireless)

Many Wireless Access Points also function as routers. On campus, there is no need for or benefit to using your own router, as the College provides a network jack/port for every person in every Residence Hall room. You are not prohibited from setting up a router, but if you do, be sure that you fully understand the following:

When you set up a router, whether wired or wireless, you're creating a private network in your room. In order to have Internet access through that router, you will register it through the normal Computer Setup & Registration process. In doing so, **you become responsible for all Internet traffic or activity issuing from your router**, on your private network. Anyone else who connects through your router will not have to register their computer separately, but will instead be sharing your Internet connection. This makes *you* responsible for *their* online activities. If the College, the RIAA, or anyone else needs to take disciplinary action based on Internet traffic coming from your router, that action will be taken against *you*.

When setting up a router, connect the network cable coming from your hub or wall jack into the port on your router labeled "Internet" or "WAN"; **do not plug that cable into any other port on the router.**

The application form for connecting a Wireless Access Point or router to the St. Norbert College Network is available online at <http://www.snc.edu/techsupport>.

Assistance and questions

If you have any questions or need more information, contact the Help Desk at (920) 403-HELP (4357) or helpdesk@snc.edu. The Help Desk is for St. Norbert College students and employees only.