

Software Supported by Technology Support Services

Windows XP			
Full Support ¹	Limited Support ²	Provided but not supported ³	Specialized/course-related, provided in labs but not supported ⁴
Ad-Aware (f) *Adobe Reader (f) *McAfee VirusScan *Microsoft Access 2003 / 2007 *Microsoft Excel 2003 / 2007 *Microsoft PowerPoint 2003 / 2007 *Microsoft Word 2003 / 2007 *Mozilla Firefox (web browser) (f) *Mozilla Thunderbird (e-mail) (f) *NetDrive (laptops only) (f) *Novell Client & iPrint (f) *PrimoPDF (f) *Roxio Easy CD Creator SpyBot – Search & Destroy (f) *Windows Defender (f) *WS_FTP	Adobe Acrobat (\$) Adobe Illustrator (\$) Adobe ImageReady (\$) Adobe Photoshop (\$) Adobe Photoshop Elements (\$) FinalCutPro (\$) *Flash Player (f) *Internet Explorer (f) iTunes (f) *Java (f) Palm Desktop (f) Pidgin (IM client) (f) *QuickTime (f) RealPlayer (f) WebEdit *Windows Media Player (f) *WinDVD	*Microsoft Outlook 2003 / 2007 Microsoft Outlook Express (f) *Microsoft Publisher 2003 Windows Movie Maker (f)	ChemWindows CP3 Data Studio Derive GSP KaleidaGraph Mathematica Minitab Ocean Drilling Project Plate Tectonics PLT Scheme Putty QVT-Term RoboLab Speed Reader SPSS SWI-Prolog TI Connect Topographic Maps Visual Studio .NET WorldWind

*Starred items are included with new computers. (f) free (\$) items may be purchased by departments at a per-license cost.

Support definitions

¹ Full Support: These programs are fully supported. Most staff are able to answer both basic and intermediate/advanced questions.

² Limited Support: These programs are supported in a more limited fashion, ranging from installation-only support up to nearly full support. Most staff are able to answer basic questions, while some staff may be more familiar with the product and may be able to answer more advanced questions.

³ Provided but not supported: These programs are provided either through licenses owned by the College or because they come with the computer's operating system, but no support is available.

⁴ Specialized/course-related, provided in labs but not supported: These specialized programs are provided in computer labs to meet the needs of certain courses, but no support is available. Support can sometimes be obtained through instructors and course TAs.

(continued on pg. 2)

Software Supported by Technology Support Services (cont.)

Mac OS X			
Full Support ¹	Limited Support ²	Provided but not supported ³	Specialized/course-related, provided in labs but not supported ⁴
*Fetch *Microsoft Excel 2004 / 2008 *Microsoft PowerPoint 2004 / 2008 *Microsoft Word 2004 / 2008 *Mozilla Firefox (web browser) (f) *Mozilla Thunderbird (e-mail) (f) *Preview (PDF viewer)	Adium (IM) (f) Adobe Acrobat Professional (\$) (f) Adobe Illustrator (\$) (f) Adobe ImageReady (\$) (f) Adobe Photoshop (\$) (f) DVD Player *iChat *iTunes (f) Palm Desktop (f) *Safari *Flash Player (f) *QuickTime (f) RealPlayer (f) VMware Fusion (\$) (f) Windows Media Player (f)	*Garage Band *iCal *iDVD *iMovie *iPhoto *iWeb *Mail *Microsoft Entourage 2004 / 2008	Adobe GoLive (\$) (f) Adobe InDesign (\$) (f) ImageBlender Inspiration MediaBlender WebBlender

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Software licenses

Technology Support Services make every attempt to ensure that only legally-acquired software is installed on College-owned devices. To install software, users must have a valid license for it and contact Technology Support Services for approval. If unauthorized software results in computer malfunction, data loss, or legal problems, the user is solely responsible for that action and for the cost of returning the device to approved standards. The Computing and Networking Appropriate Use Policy, to which all users must adhere, requires compliance with all laws, contracts, and licenses, including copyright laws.

Assistance and Questions

If you have any questions or need more information, contact the Help Desk at (920) 403-HELP/4357 or helpdesk@snc.edu.