

Configuring Windows for an SNC Network Connection

If you can't get to the Computer Registration page at <http://netreg.snc.edu>, you might need to change your computer's network/Internet settings. Make sure everything is set as described below.

Windows 7

1. Go to Start ▶ Control Panel ▶ Network and Internet ▶ Network and Sharing Center ▶ Local Area Connection.
2. Click on the Properties button.
3. Uncheck Internet Protocol Version 6 (TCP/IPv6).
4. Click on Internet Protocol Version 4 (TCP/IPv4) and click Properties.
5. Choose "Obtain an IP address automatically" and "Obtain DNS server address automatically" and click OK.
6. Click OK, then click Close.
7. Go to Start ▶ All Programs ▶ Accessories. Right-click on Command Prompt and choose Run as administrator. If you get a "Do you want to allow..." box, click Yes.
8. At the prompt, type **netsh interface teredo set state disable** and press Enter. It should say "Ok."
9. At the prompt, type **netsh interface isatap set state disable** and press Enter. It should say "Ok."
10. Close the Command Prompt window.

Windows Vista

1. Go to Start ▶ Control Panel ▶ Network and Internet ▶ Network and Sharing Center ▶ Manage network connections.
2. Right-click on Local Area Connection and choose Properties.
3. Uncheck Internet Protocol Version 6 (TCP/IPv6).
4. Click on Internet Protocol Version 4 (TCP/IPv4) and click Properties.
5. Choose "Obtain an IP address automatically" and "Obtain DNS server address automatically" and click OK.
6. Click OK, then click Close.

Windows XP

1. Go to Start ▶ [Settings] ▶ Control Panel.
2. Double-click on Network or Network and Dial-up Connections.
3. Choose Local Area Connection, then click on Properties.
4. Scroll down the list and find TCP/IP (see illustration, top right). Highlight it, then click on Properties. If there is more than one TCP/IP option, try to identify the one that corresponds with your Ethernet/network card, not the one for your dial up adapter/modem.
5. Choose "Obtain an IP address automatically" and, if available, "Obtain DNS server address automatically."
6. Click OK. Close the Control Panel window.

Internet settings

If you still can't connect, check the Internet settings:

1. Go to Start ▶ [Settings] ▶ Control Panel ▶ Internet Options or Start ▶ Control Panel ▶ Network and Internet ▶ Internet Options.
2. On the Connections tab, if there is anything listed under "Dial-up and Virtual Private Network settings," select it and choose "Never dial a connection."
3. Click OK. Close the Control Panel window.

Registering your computer

If you haven't already, you'll need to register your computer on the SNC network. When you open your web browser, you should see the St. Norbert College Network Registration page. If you do not automatically see that page, go to <http://netreg.snc.edu>. Click on "Begin the Registration process now" and proceed as instructed.

Questions and assistance

If you have any questions or need more information, contact the Help Desk at (920) 403-HELP (4357) or helpdesk@snc.edu. The Help Desk is for St. Norbert College students and employees only.