Dependent level access 18 years and older

Spouse and dependent children 18 years of age and older must register on UMR.com as a member user and grant the employee/subscriber PHI access to their claim information via the website.

Dependents 12 years of age and younger cannot register on the website per federal law.

Employees have automatic access to themselves and any underage dependents. Overage dependents must actively login and grant the employee access to their information.

Where to grant access

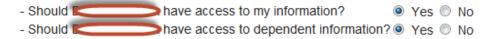
For existing subscribers who already have online access:

The subscriber can update the information under ^{Account settings} at the top of the page once they log in. Scroll down to "access privileges" and select yes to grant access.

ACCESS PRIVILEGES

Granting access to an individual gives them the ability to see your claim and benefit information online.

Please review access and make any necessary changes.



Save access privileges Cancel Reset





For new users who are registering for online access:

Once the dependent or spouse registers online it will ask them to "Update access to information: Should "Employee/Subscriber name" have access to my information?" Select yes to grant access.

