

Dependent level access 18 years and older


Spouse and dependent children 18 years of age and older must register on UMR.com as a member user and grant the employee/subscriber PHI access to their claim information via the website.

Dependents 12 years of age and younger cannot register on the website per federal law.

Employees have automatic access to themselves and any underage dependents. Overage dependents must actively login and grant the employee access to their information.

Where to grant access



For existing subscribers who already have online access:

The subscriber can update the information under  [Account settings](#) at the top of the page once they log in. Scroll down to “access privileges” and select yes to grant access.

ACCESS PRIVILEGES

Granting access to an individual gives them the ability to see your claim and benefit information online.

Please review access and make any necessary changes.

- Should  have access to my information? ☒ Yes ☐ No
- Should  have access to dependent information? ☒ Yes ☐ No

[Save access privileges](#) [Cancel](#) [Reset](#)



For new users who are registering for online access:

Once the dependent or spouse registers online it will ask them to “Update access to information: Should “Employee/Subscriber name” have access to my information?” Select yes to grant access.

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Home Contact us

Welcome

- ☒ Tell us about yourself
- ☒ Create your profile
- ☒ Verify your profile

REGISTRATION

See a sneak-peek of what's waiting for you

Watch a video

Registration ? Help

Verify your profile

Update access to information:

Granting access to an individual gives them the ability to see your claim and benefit information online. Please review access and make any necessary changes.

- Should Employee/Subscriber name have access to my information? ☒ Yes ☐ No

Continue [Reset](#) [Cancel](#)

About Us

UMR is a third-party administrator (TPA), hired by your employer, to help ensure that your claims are paid correctly so that your health care costs can be kept to a minimum and you can focus on well-being.

UMR is not an insurance company. Your employer pays the portion of your health care costs not paid by you.

UMR is a UnitedHealthcare company.

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Your privacy is important to us!

At UMR, we are very sensitive to privacy issues. To better understand the procedures and protocols we follow to help to ensure your privacy, please review the following information:

- [Terms of use](#)
- [Privacy statement](#)
- [Statement regarding conflict of interest](#)
- [Editorial policy](#)
- [Important information on payment of out-of-network benefits](#)

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