

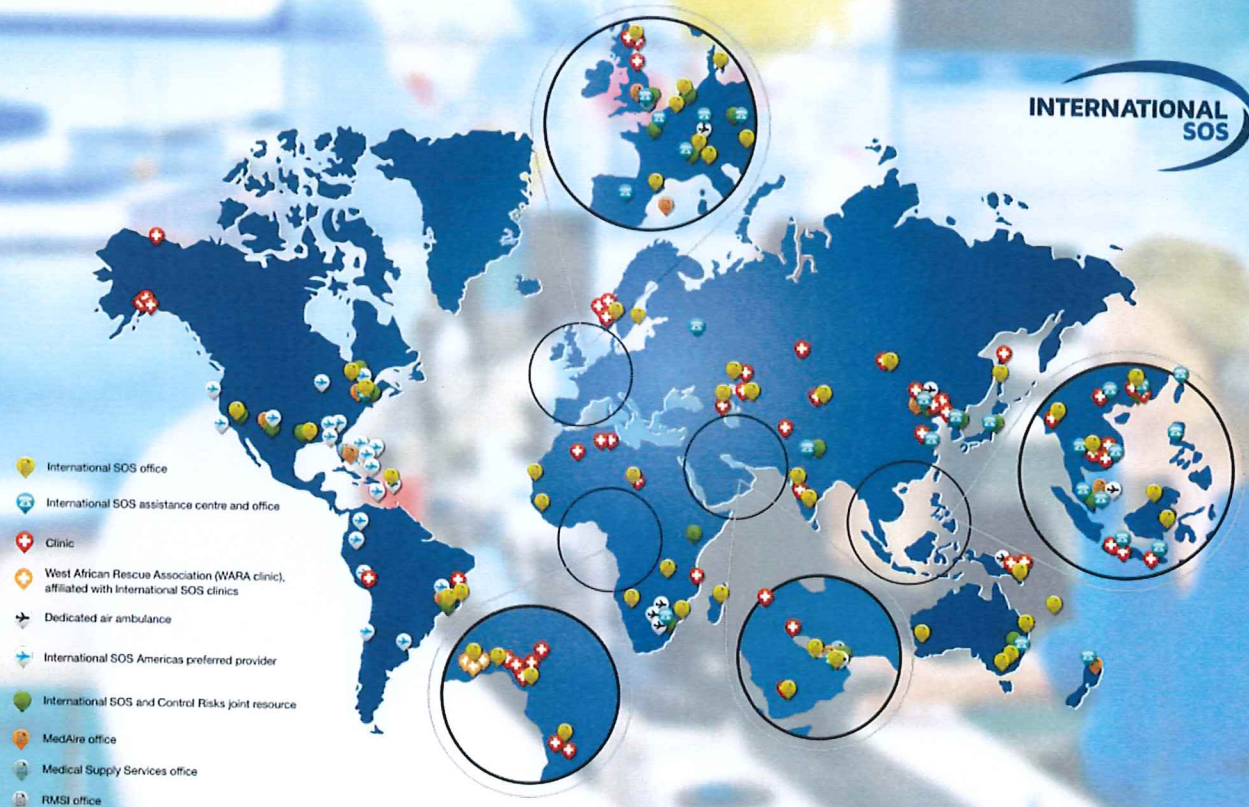


INTERNATIONAL SOS HOW TO USE YOUR SCHOOLS PROGRAM

A GLOBAL INFRASTRUCTURE AND NETWORK THAT WORKS AROUND-THE-CLOCK FOR YOUR STUDENTS & STAFF

AT A GLANCE

- A presence in **92 countries** across five continents
- **27 Assistance Centres**
- Over **11,000 employees** and 92 offices
- **99 languages** supported
- **1,400 doctors**
- **56 international clinics**
- **200 full-time security specialists**
- **5 Regional Security Centres**
- Internal travel tracking team



**INTERNATIONAL SOS
SERVICES AVAILABLE
THROUGH YOUR
SCHOOLS
MEMBERSHIP?**

**PRE-DEPART
URE**

**WHILST
ABROAD**

**IN AN
EMERGENCY**



CALL EARLY, CALL OFTEN

- Bumps & Cuts
- Are we going the right way?
- Common travel problems
- Travel-related infections
- Lost wallet
- Extreme weather
- Routine issues
- Medical illness
- Doctor referral
- Vehicle accidents
- Immigration & Visas
- Isolation on exchange
- Can we drink the water?
- Language and cultural barriers
- Is this alert relevant to our trip?
- What vaccinations do we need?
- Can I use the local taxis?



- Tooth ache
- Fever
- Malaise
- Directions
- Diarrhea
- Air quality
- Airline delays
- Civil unrest
- Sprained ankle
- First aid support
- Stomach pain
- Coups
- Threats
- Flu
- Rashes
- Headache
- Hotel referral

INFORMATION, ADVICE AND REFERRALS ARE FREE OF CHARGE

WHAT ARE THE SERVICES AVAILABLE TO YOU?

PRE-DEPARTURE

UNDERSTAND THE MEDICAL AND SECURITY RISKS OF THE SCHOOL TRIP.

• COUNTRY GUIDES

1. Visit www.internationalsos.com
2. Membership number **11BSCA821454**
3. Access **Medical** and **Security** information for the countries you are travelling to via the drop down menu.

• PRE-DEPARTURE EMAIL ALERTS

4. You can choose to receive a number of email alerts to keep you up to date with the latest developments around the world via subscribing to pre-trip email alerts.

The screenshot displays the International SOS website interface. At the top, the header includes the International SOS logo, a phone number (+1 215 942 8226), and a user login area. A prominent orange circle with the number '2' highlights the 'MEMBERSHIP' tab in the top navigation bar. Below the header, a large banner features a background image of a virus particle and a text box titled 'ZIKA VIRUS' with the subtitle 'Key medical information on the outbreak evolution'. The banner also states 'THE WORLD'S LEADING MEDICAL & TRAVEL SECURITY ASSISTANCE COMPANY' and mentions '11,000 employees, led by 5,600 medical professionals service multinational companies, governments and NGOs globally.' Below the banner, there are sections for 'UPCOMING EVENTS', 'NEWS RELEASES', and 'TRENDING TOPICS'. A search bar is visible, and a sidebar on the left lists various services like 'Travel Advice', 'Security Advice', and 'Email Alerts'. A large orange circle with the number '3' is placed over the 'Email Alerts' section. At the bottom, a video player shows a globe, with a large orange circle and the number '4' overlaid on it. The footer contains links to 'Important Resources' and 'Zika Virus'.

WHAT ARE THE SERVICES AVAILABLE TO YOU?

PRE-DEPARTURE

ANYTIME. ANYWHERE.

- Download your **Membership App**
- Carry your **Membership card** in your wallet
- Call an **Assistance Centre** for:

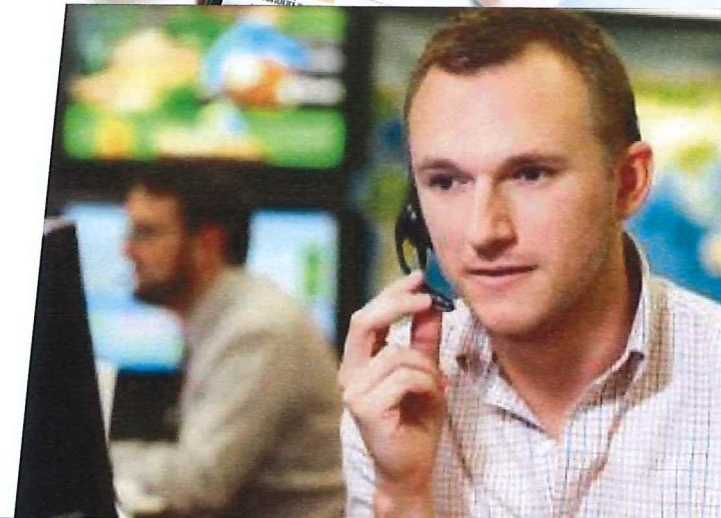
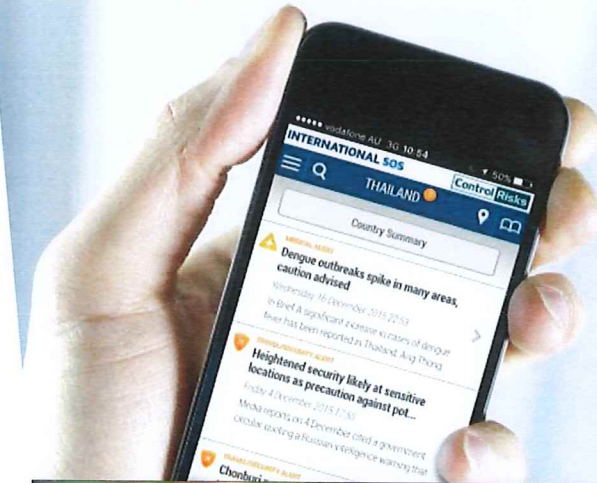
MEDICAL QUESTIONS

- Do the students need a vaccination?
- Do the students need to bring their medication or will it be available abroad?

AND/OR

SECURITY QUESTIONS

- Which district to avoid?
- Which transport company is safe?



**LESS THAN 1% OF ALL
OUR CASES RESULT IN AN
EMERGENCY BUT IF THE
UNTHINKABLE HAPPENS**

IN AN EMERGENCY

- **WE MONITOR YOUR CONDITION AND GIVE ADVICE.**
- **WE HANDLE ALL LOGISTICS.**
- **WE EVACUATE YOU TO A CENTRE OF MEDICAL EXCELLENCE.**
- **WE EVACUATE YOU TO A SAFE AREA.**
- **WE HELP YOU STAY IN TOUCH WITH YOUR FAMILY.**
- **WE KEEP YOU INFORMED EVERY STEP OF THE WAY.**
- **WE COORDINATE PAYMENT OF MEDICAL FEES WHEN APPROVED.**
- **WE ORGANISE REPATRIATION OF MORTAL REMAINS.**

TAKE AWAY TIPS



1

INTERNATIONAL SOS MEMBERSHIP CARD

- ALWAYS HAVE IT IN YOUR WALLET.

REQUEST ONE FROM
YOUR UNIVERSITY

2

INTERNATIONAL SOS ASSISTANCE APP

- ONE CLICK ACCESS TO THE NEAREST ASSISTANCE CENTRE.

SCAN HERE
TO
DOWNLOAD



(app.internationalsos.com)

3

WHEN TO CALL THE ASSISTANCE CENTRE? IF YOU HAVE ANY MEDICAL OR SECURITY RELATED QUESTIONS.

- Before you travel
- Whilst abroad
- After you return

4

EMAIL ALERTS

- KEY INFORMATION ON SPECIFIC
DESTINATIONS YOU ARE TRAVELLING TO.

ACCESS VIA THE
PORTAL WITH YOUR
MEMBERSHIP NUMBER

5

MEMBERSHIP EGUIDE

- ALL YOU NEED TO KNOW ABOUT YOUR
MEMBERSHIP.

SCAN
HERE TO
ACCESS



Or via your membership Portal



**NO MATTER HOW SMALL YOUR CONCERN
MAY FEEL, WHEN IN DOUBT,
CALL INTERNATIONAL SOS.**
