International Travel Health Insurance

Overview   
Faculty, Staff, and students are enrolled automatically in an international health insurance plan when travelling for College business outside of the United States. This includes but is not limited to attending conferences, Study Abroad, Global Seminars, Athletic and Student Recruitment, etc. Your coverage begins on the first day of your travels and concludes on the last day of your travels. The plan is administered by ACE American Insurance Company, a member of the Chubb Group of Companies.

Enrolled participants get access to the wide range of *free* services provided by International SOS, a company that provides medical and security risk planning, in-country expertise, and emergency response for travelers. Visit the International SOS [website](https://www.internationalsos.com/), review the [FAQs](https://www.snc.edu/cge/studyabroad/docs/Insurance_FAQs.pdf), and read the [benefits overview](https://www.snc.edu/cge/studyabroad/docs/Insurance_Benefits.pdf) for more information. Call International SOS at 1-215-942-8226 for more information, including specific details about benefits and exclusions.

Enrollment  
There is no need to activate your enrollment. We recommend that you follow the steps in this short [overview](https://www.snc.edu/cge/studyabroad/docs/Insurance_Overview.pdf): sign up for email alerts and download the [Assistance App](https://www.internationalsos.com/assistance-app). You should always keep your International SOS membership card in your wallet.

Pre-Departure Support      
Call early, call often! You are strongly encouraged to take advantage of the free pre-departure support provided by International SOS, which is available 24/7/365. Before you depart, call to learn more about:

* Legality of prescription medications
* Vaccination requirements
* Quality of health care
* Advice on prevalent diseases
* Quality of food and water
* Personal safety information
* Culture and customs
* Compatibility of electrical items

Getting Care: Non-Emergency Situations  
International SOS provides support if you need to make an appointment, find medication or medical equipment, or obtain advice on replacing travel documents. Access the International SOS [Assistance App](https://www.internationalsos.com/assistance-app) or website or call 1-215-942-8226. International SOS assists with arranging an appointment and pays up-front costs associated with your medical care to ensure that you receive immediate treatment. International SOS provides 24/7/365 expert advice and assistance.

Getting Care: Emergency Situations  
In the event of a medical emergency, you should go immediately to the nearest physician or hospital. As soon as possible, you (or a representative for you) should call 1-215-942-8226. Throughout the emergency, International SOS will monitor your condition, handle all logistics, evacuate you to a safe area if needed, stay in touch with your family, and coordinate payment of medical fees when approved. In some cases, you may need to pay for expenses up front, and then work with International SOS to submit a claim.

If you experience a medical emergency, political event, or natural disaster, immediately call 1-215-942-8226. International SOS has the capacity to evacuate you when necessary.

Coverage Outside of Program Dates  
Should you elect to travel on your own before or after your College Business, you are encouraged to purchase additional international health insurance coverage. Several companies specialize in international medical insurance policies.